

Total Circulation Louisville Free Public Library

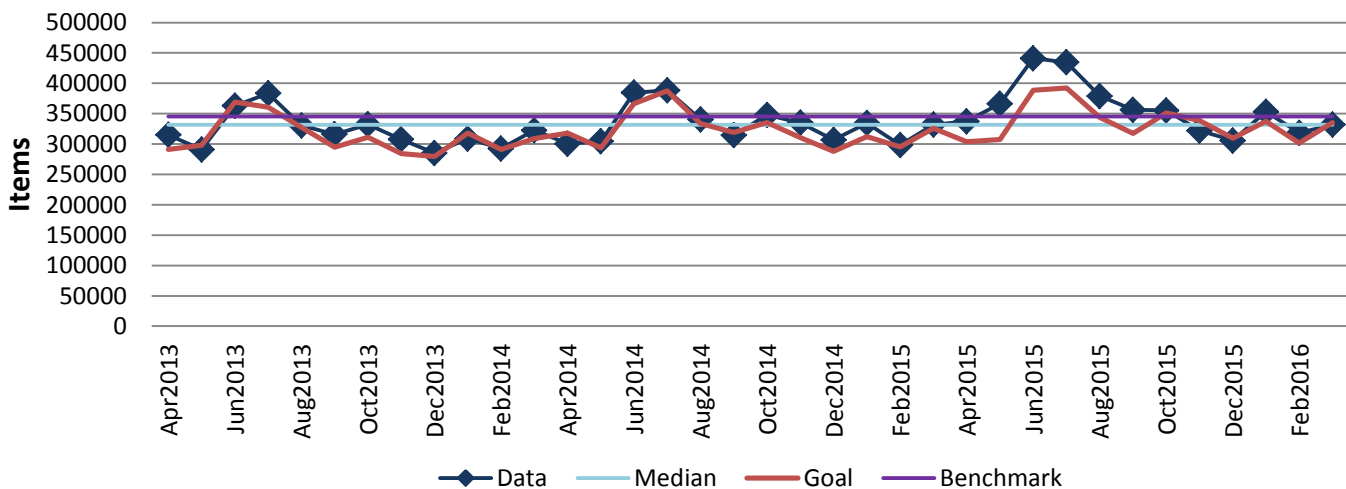


KPI Owner: Debbe Oberhausen

Process: Circulation

Baseline, Goal, & Benchmark		Source Summary		Continuous Improvement Summary	
Baseline: FY 2011-2012 Total = 3,754,057 Goal: By June 30, 2016 increase by 1% over 2014-15 from 4,142,285 to 4,183,713. Benchmark: 345,190/mo=Top 25% of 19 PLDS libs w/ann. exp. \$15M - \$19M (LFPL=\$17.1M)		Data Source: LFPL Monthly Report Goal Source: LFPL Strategic Plan Benchmark Source: PLAmetrics.org (2015 PLDS data)		Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Monthly count of item checkouts and renewals Why Measure: To continually increase materials circulation Next Improvement Step: Implement evidenced-based collection management.	
How Are We Doing?					
Apr2015-Mar2016 12 Month Goal	Apr2015-Mar2016 12 Month Actual		Mar2016 Goal	Mar2016 Actual	
4,027,040	4,300,918		335,113	331,835	
Items	Items		Items	Items	

Total Circulation



Root cause analysis is not necessary because there is no gap between the goal and current performance.